

SAN FRANCISCO BAY AREA TRANSIT DISTRICT ACCESSIBILITY TASK FORCE

Minutes

November 9, 2016

1. Self-Introductions of Members, Staff and Guests

Members present: Janet Abelson, Randall Glock, Peter Crockwell, Don Queen, Clarence Fischer, Gerry Newell, Herb Hastings, Alan Smith, Roland Wong, Esperanza Diaz-Alvarez

Absent: Hale Zukas, Janice Armigo Brown, Debby Leung

BART Staff present: Ike Nnaji, Bob Franklin

Directors, Speaker(s), Guest Staff, and Guests of the Public:

Director Robert Raburn, Elena Vanloo (BART), Hannah Lindelof (BART Staff), Michael Forte and David Murphy (BART Staff), Jerry Grace, Laurie Rivard (ASL Interpreter), Tenysa Santiago (ASL Interpreter); Ellen Smith

2. Public Comments

[No public comments.]

3. Approval of Minutes of September 22 and October 27, 2016 Meetings

(None Available)

4. Warm Springs Station West Access Bridge

Staff requested that the item be moved to December because they don't have the drawings ready.

5. Access Policy Performance Measures

After the presentation given by Hannah Lindelof, members were allowed to ask questions and/or share any concerns they had.

Clarence Fischer asked if it is possible to present twice a year on how things are improving. What is done? And what is in the works. Staff respond that she will return when data is ready to be presented.

Herb Hastings added more updates as soon as possible. He also suggested that staff should present it to other agencies committee.

Alan Smith said presentation should be distributed to senior centers.

Esperanza Diaz-Alvarez said that performance should be reviewed once a year.

Ellen Smith said BART has 97% elevator availability that data should be made to the public. He stressed that four elevators down in a commute is too much. Roland Wong said five elevators are out of service in San Francisco. Randall Glock added that sometimes three to four elevators are out of service.

6. Oakland Airport Connector Elevator

After the status report on elevator availability given by Michael Forte and David Murphy, members were allowed to ask questions and/or share any concerns they had.

Randall Glock asked is out of service notice included in bart.gov. The answer is yes.

Don Queen asked is there any alternative way to get to the airport. Yes, BART offers Paratransit.

Alan Smith reports that midday on October 3, 2016 elevator was out of service. He noticed a paper sign on the elevator.

Randall Glock asked members when you notice out of service to please note the time, date and place.

7. Elevator Mitigation Service

After the presentation given by Bob Franklin, members were allowed to ask questions and/or share any concerns they had on how BART responds when elevator is out of services.

Herb Hastings said that BART should identify elevator out of services direction. He suggested that vans should be available 24/7 on site.

Peter Crockwell said vans should be on site all the time.

Gerry Newell asked what if it is the last station on the line. Staff answered call the Fire Department.

Janet Abelson suggested that Station Agents should be familiar and direct customers to

private elevators in stations like 19th Street and Powell Street.

Ellen Smith suggested that planned elevator outage should have a van present at the Site.

Alan Smith suggested that Station Agents should be knowledgeable about bus services in the area.

Janet Abelson suggested that elevator locations address is needed for example 19th Street Station.

Director Robert Raburn suggested Google view of elevator locations.

Elena Vanloo suggested a subcommittee to review map of elevator locations; Janet Abelson, Roland Wong, Esperanza Diaz-Alvarez and Herb Hastings volunteered.

Randall Glock suggested how about taxis contracts as a back-up measure.

8. Fleet of the Future

Members were allowed to comment on the viewing of the new BART cars.

Clarence Fischer suggested can we have a real live moving train to check.

Randall Glock said that Aaron Weinstein will be attending December meeting to receive comments.

9. Capital Project Status Reports

Station Hearing Loop

The Fremont Station Hearing Loop is being installed by Contacta Inc, the vendor that is partnering with BART on the Pilot project.

Station Upgrade Modernization

Glen Park stair way improvement is on the way.

No updates were given for the following projects:

- El Cerrito Del Norte/Plaza
- Oakland Airport Connector
- Entrance Canopies
- Union City Station Remodel
- Berkeley Station Upgrade
- Fleet of the Future
- Stair Tread Color Contrast

- eBART
- Richmond
- Warm Spring Station
- Berryessa/Milpitas Stations
- Phase 2- San Jose Downtown
- West Dublin Path of Travel
- Track Maintenance
- Dublin/Pleasanton Project
- Elevator
- West Oakland
- Pittsburg/Bay Point
- Station Upgrade Modernization

10. Chairperson Announcements

Randall Glock said he will not be at the Holiday Reception and that Clarence Fischer will chair the meeting.

11. Staff Announcements

[No staff announcements.]

12. Member Announcements

Alan Smith said the BART Bicycle Task Force will be discussing the issue of locking up the swing gate to prevent fare invasions.

Director Raburn said the District is observing the Embarcadero

suggested that members request for data from the police reflecting the extent of fare evasion citations in different parts of the system.

Randall Glock requested that it be put on the agenda so that members may make this request officially.

Gerry Newell said that the Lions Center for the Blind went out of business October 28th 2016.

Don Queen said that the new 20th Street entrance has no Braille signs.

13. Future Agenda Topics

- New car center door tile maker for wheelchair users

14. Adjournment

The meeting adjourned at 3:46 p.m. to the next regularly scheduled meeting of **Wednesday, December 14, 2016 at 2:00 p.m., at 300 Lakeside Drive, Oakland, California.**